Shipping and posting information:

Please ensure we receive samples no later than midday on Friday. Failure to do so may require the test to be repeated.

If you are uncertain, do check our website for assistance. www.regeneruslabs.com

You may send this sample through the Royal Mail if you choose. Samples should be sent special delivery by 1pm (NOT EARLIER)

For health and safety reasons, you must use all the packaging enclosed and seal each bag correctly before returning your samples.

Regenerus Laboratories reserves the right to dispose of any sample received which does not meet this criteria.

Returning your samples in the UK via UPS

Enclosed you will find a return shipping label for our UPS courier service. Should you choose to use this service then you will be charged accordingly, details of which are seperately enclosed.

Within the UK, UPS offer 3000 convenient drop off locations, this service means no waiting for couriers to arrive, we suggest you visit the UPS website at www.ups.com/dropoff. The UPS home /office collection service normally offer a 4 hours collection window. Please see the en

Track the status of your shipment, copy the tracking number on your shipping label and track its progress using the UPS website.

Regenerus Laboratories do not keep records of your tracking number.

Telephone: 0203 750 0870 Email: info@regeneruslabs.com www.regeneruslabs.com

Aero14 | Redhill Aerodrome | Kings Mill Lane | Redhill | RH1 5YP

Regenerus Laboratories Limited: Inc In England & Wales: 08077110

CMI-09-17-18-20-21-22-23-37

Collection Instructions for the following tests: Stool Chemistries, Toxigenic C. Difficile DNA, Elastase, H. Pylori, Lactoferrin, Lysozyme, Secretory IgA, Calprotectin

Before You Start:

Please read all of the directions including shipping, to familiarise yourself prior to collection. If you are taking antifungal or antibiotic medications, please finish the course of medication, and then wait three days before starting this collection. Please refrain from taking digestive enzymes, antacids, and aspirin for two days prior to and during the specimen collection, unless otherwise instructed by your physician. Never discontinue prescription medications without first consulting your physician.

Verify Kit Contents:

- 1 Test requisition form
- 1 Polar Pack gel pack
- 1 Collection tray
- 1 White-capped vial
- 1 Disposable glove
- 1 Zip-lock bag with absorbent material
- 1 Shipping Box, Blue Shipping Bag, Reply Label

If you are missing kit components, please call Regenerus Laboratories Limited customer service department for assistance.

Collection Instructions:



- **1)** Collect your stool specimen into the collection tray. *DO NOT contaminate the specimen with either urine or water from the toilet.*
- **2)** Unscrew the cap on the white-capped vial and, using the attached spoon, transport stool specimen into the vial. Take multiple portions from different areas of the collection container. Fill the vial to the fill line (approximately half full). DO NOT OVERFILL. Screw the cap on *tightly*.



3) Write the patient's name, the date of collection, and patient's date of birth on the specimen vial. **The test cannot be performed without the patient information on the vial.**



4) Place the WHITE-capped vial into the zip-lock bag, place the bag AND the Polar-Pack gel pack into the freezer for upto 6 hours.



5) When ready to ship, retrieve the contents from the freezer and place into the shipping box.



6) Fill out the test requisition form completely and sign it. **The test cannot be performed without a properly filled out requisition.** Place the completed requisition form in the reply box. The specimen is now ready for shipment.

To obtain the best results, Doctor's Data recommends shipping specimens as soon as possible. If you cannot arrange shipping on the same day you finish the collection, such as over a weekend or holiday, freeze the envelope and contents until you are ready to ship the test collection kit.

Consult your physician if you have any questions during the test collection process.